

# CONDITIONS OF CARRIAGE

1. In these conditions "the Company" means the Norwich & District Society of Model Engineers Ltd and includes its agents and staff.
2. Tickets are not transferable and are valid only for travel on the date shown thereon.
3. Any ticket which has been so torn or mutilated that any material information is illegible will not be valid and the holder of such a ticket may be required to purchase another ticket.
4. All tickets must be produced on request by the company's staff or agents and, if required, be surrendered at the completion of the journey. Any passenger failing to produce a ticket when requested may be liable to pay again the fare for the journey completed.
5. Passengers must examine their tickets and change on booking. The company will not be responsible for any mistakes unless attention is drawn to them immediately.
6. The company does not undertake to make any return or refund in respect of lost, mislaid or unused (wholly or partly) tickets or fares paid as a result of a passenger's failure to produce or surrender a ticket.
7. The arrangements shown in the company's schedules may be altered at any time and may be suspended at times of foul weather. The issue of tickets of any particular type may be suspended without notice if the company deems it expedient.
8. The company shall be under no obligation to convey passengers by any particular form of locomotive power. Passengers wishing to ride on a particular train should inform platform staff.
9. Smuts, hot cinders and sparks can be emitted from steam locomotives, which can mark or damage clothing. If this is unacceptable please do not ride on steam powered trains but chose another type. The company shall not be liable for any damage howsoever caused.
10. The company shall not be liable in any case of loss of any article or articles left in or on the company's vehicles, trains or premises whether with permission of any servant or agent of the company or not.
11. Any articles found in or on the company's vehicles, trains or premises by any person shall be deemed to be in the possession of the company and must be immediately handed in to the custody of a member of the company's staff.
12. The company shall not be liable to the owner of any article lost, mislaid or left in or on its vehicle, trains or premises for any loss, damage, deviation, delay or detention to said article, however caused. All such articles, if not claimed by their true owners within three months, may be disposed of, and if sold the proceeds may be retained by the company.
13. The company reserves the right to refuse admission to station platforms to any person not intending to travel by train.
14. In cases where the company issues platform tickets all conditions pertaining to regular tickets as listed in these conditions shall apply, and in addition the company shall not be liable for personal injury, (whether fatal or otherwise), loss damage, delay or detention suffered by the holder, however caused.
15. Small dogs may be conveyed (on payment of any appropriate fare) at the discretion of the guard or platform staff, provided that other passengers are not inconvenienced. Guide dogs accompanying blind persons, and also trained assistance dogs in general, may travel at no charge where suitable accommodation is available. Hand luggage may be carried at the discretion of the guard or station staff.
16. The company reserves the right to refuse entry to any part of its premises and to carry any person on its trains, whether or not that person holds a valid ticket, without giving a reason.
17. Passengers are at all times subject to the directions of the company's staff, including directions made for the benefit of health and safety.
18. Passengers should remain seated at all times, keeping their feet on the footboards and not rock the carriages. Passengers should not attempt to grab at passing foliage, which may conceal thorns. Passengers shall not board or leave any train except when it is stationary at a station and should take all necessary care to keep themselves, children and belongings safe and secure at all times.
19. Used tickets may be retained by passengers or deposited in the used ticket bin provided at the exit.
20. Face coverings must be used by passengers on the railway, with limited medical exemptions.